

**Public contract for services
(OFFER)**

YBC GROUP LTD, Unique Identification code 205705875 acting under No statements **VAT Number: BG205705875**

hereinafter referred to as the Contractor, offers individuals (hereinafter - the "Customer") receive services provided hereunder: services to provide maintenance information and communication equipment, Internet platforms, integration and other services remotely.

This Agreement is public according to Art. c. 633, 641 of the Civil Code of Bulgaria

and its conditions are the same for all customers, unconditional acceptance of the conditions is deemed acceptance of this offer by the Customer, which publishes this Artist Treaty is.

Each party warrants to the other Party, which has the necessary capacity, as well as all rights and powers necessary and sufficient for the conclusion and implementation of the Agreement in accordance with its terms.

The current version of this Agreement posted on the Site is always artists and necessarily is available to the public until customer acceptance of the exercise of the Agreement.

1. Acceptance of the contract

1.2.1. Confirmation of full and unconditional acceptance of the public offer is making it customer payment for services ordered, indicating the acceptance of the public offer.

1.2.2. A contract is concluded without further signing of receipt of payment by the Contractor ordered Customer Service or any other actions provided for by the Treaty, indicating bound by the Agreement, without signing a written copy of the Parties.

1.2.3. Customer agrees to abide by the terms of the Treaty and will accept service on terms set by the Contractor to pay for ordered services.

1.2.4. Concluding a contract, the customer automatically agrees to a full and unconditional acceptance by the customer of the Treaty, rates and all applications that are an integral part of the Agreement.

2. The treaty

2.1. Customer charges and the Contractor undertakes to:

- setting up, maintenance and diagnostics of VoIP-services and information and communication equipment Customer;
 - setting customer information system;
 - technical support customer information system;
- further on the Treaty - services.

2.2. Services provided in p. 1.1. Customer Agreement granted under the scheme of service.

3. The order of service

3.1. The customer applies for execution services through the website www.ybc-voip.com, and the Contractor accepts it and send reports by e-mail Customer approximate runtime application.

3.2. Application accepted on weekdays during working hours from 09:00 to 13:00 and 14:00 to 18: through the website www.ybc-voip.com.

3.3. Departure specialist to the customer if necessary or technically possible is performed within 24 hours after filing the Customer, unless otherwise agreed by separate agreements.

4. Price of services and payment procedure

4.1. The cost of services under this Agreement shall be determined according to the number of services provided. The minimum price for the service listed in the annex to this agreement and are an integral part of it.

4.2. The customer has prepaid services 100% of the ordered services under this contract.

4.3. Payment of the Contractor and other financial obligations of the Customer to the Contractor which may occur in accordance with the requirements of this contract shall be made by bank transfer to the settlement account with the help of "LiqPay".

4.4. If the volume of services ordered by the customer is atypical and individual tariffs for services listed in the annex to this Agreement may be modified, as reported in the Customer notice from the customer after the acceptance of the application.

4.5. Paying for services included customer in case of unilateral termination by the Contractor in connection with breach of this Agreement by the Customer is not refundable.

5. The obligations of the parties

5.1. The Contractor shall:

5.1.1. Provide services in accordance with the requirements under this Agreement.

5.1.2. Immediately inform the customer of inappropriate continuation of service.

5.1.3. Do not send originals or copies of documents received from customers to third parties without the written consent of the Customer.

5.1.4. After performing customer service to report by sending an e-mail to perform its services in full.

5.2. Customer shall:

5.2.1. Provide the Contractor to perform the services required information and documentation.

5.2.2. Pay in due time under the terms of this Agreement.

6. Privacy Policy

6.1. The Parties shall maintain the confidentiality of information obtained during the execution of this Agreement.

6.2. The Contractor shall not be liable in case of transfer of information to public authorities who have the right to demand it in accordance with the laws of Bulgaria, if the customer previously reported on the treatment according to relevant authorities.

7. Responsibilities of the parties

7.1. For failure or improper performance of its obligations under this Agreement The parties are responsible in accordance with the current legislation of Bulgaria.

7.2. Contractor is not responsible for customer software installed. Artist at the request of the customer can upgrade the software for which Customer acquired the rights to commercial use.

7.3. The Contractor shall not be liable for damages of Customer arising from the refusal to provide services in accordance with the requirements of the Agreement.

The Contractor shall be liable only for the obligations specified in the Agreement and current legislation of Bulgaria

7.4. .

7.5. The customer bears full responsibility for the accuracy of the information specified in his statement of the Customer. If the customer does not have or incorrectly specified personal data, the Contractor is not liable for losses of the Customer sustained as a result of failure to return prepaid, services, or perform other actions as a result of inability to correctly identify the customer.

8. Force majeure

8.1. Neither Party shall be liable to the other Party for failure or improper performance of obligations under this Treaty, caused by the action of force majeure, such as ads or actual state of war, civil unrest, epidemics, embargoes, fires, earthquakes, floods and other natural disasters.

8.2. Certificate issued by the Chamber of Commerce or other competent authorities is sufficient as proof of the duration of the force majeure.

8.3. Party is not fulfilling its obligations due to force majeure shall not later than 3 days to notify the other party of such circumstances and their impact on the fulfillment of the obligations under this contract.

9. Changes and termination of the Agreement

9.1. Contractor has the right to unilaterally amend the contract by posting changes on the Site Contractor. The changes take effect from the date of publication, unless another date because of the changes is not defined further in their publication.

9.2. Making performers in the Statement of significant changes affecting the customer using the services, the Contractor shall notify them of the Customer, by publishing them on the Contractor at least one day prior to the changes in force.

9.3. The contract may be terminated in the following cases:

- In promotion of the decision to opt out of receiving notification services and finisher of this decision through a written statement.

- On other grounds provided by this Agreement and / or the current legislation of Bulgaria.

10. Settlement of disputes

10.1 All disputes and disagreements that have arisen or may arise regarding the improper fulfillment of the requirements of this Agreement shall be settled through negotiations based on the written request of either Party to the other.

10.2 Artist after receiving customer claims must, within five (5) business days to review it and send a written reasoned customer service response.

10.3 If the dispute between the parties will be resolved in the claims procedure, either Party may seek resolution of disputes in court at the location of the respondent.

11. Other provisions

11.1 The Customer warrants that all conditions hereof he understood and he accepts them unconditionally and in full.

11.2 In matters that are not regulated by this Agreement, the Parties shall be guided by the existing legislation of Bulgaria.

11.3 The parties agreed that all exclusive property rights to intellectual property created and provided by the Contractor to the Customer in the course of service, including the Civil Code of Bulgaria, the Law of Bulgaria "On Copyright and Related Rights" Berne Convention for the Protection of Literary and artistic works (Paris act of 07.24.1971, as amended on 02.10.1979) Universal copyright Convention of 1952, and other international regulations, such as:

- the right to use intellectual property
- exclusive right to authorize use of intellectual property,
- the exclusive right to prevent the unauthorized use of intellectual property, including prohibit such use,

- as well as other rights that exist today or will exist in the future, belong to the Contractor.

11.4. The Parties undertake in accordance with the requirements of the Parties to ensure the protection of personal data under the Law of Bulgaria "On Personal Data Protection" from June 1, 2010 №2297-VI, to ensure adequate protection of personal data from unlawful processing and against unlawful access to them, including taking the necessary measures to prevent the disclosure of personal data of the customer and / or other authorized persons of the Parties to which such personal information was entrusted or that became known to them in connection with obligations under the Dog vorom.

12. Contractor under this contract are:

Beneficiary's name: YBC GROUP LTD

Unique Identification code 205705875

VAT Number: BG205105815

Beneficiary's Address: Str. 2 Golash, 1111, Sofia, R.Bulgaria

Director Denis Lux



**Addition
to a public service contract**

**The list of services that can be provided by the Contractor for public service contracts and
their minimum value**

3 p / p	Name of service	The minimum cost of services
1	System setup asterisk	from US \$ 100.00. USA 1 system
2	Setting way communication system via soft-phone	from 10.00 USD. USA 1 job
3	Setting up automated systems to perform prozvonu subscriber bases (auto dial)	from US \$ 100.00. USA 1 system
4	Implementation Support voip-client hardware	from \$ 100. US per month
5	Lease virtual server	negotiated
6	Client System Administration office	according to tariffs at
7	Organization of the functionality of "0".	According fares online

Cash paid in Bulgaria hryvnia NBU exchange rate to the US dollar at the date of payment.

Director Denis Lux

